#### KANSAS STATE DEPARTMENT OF EDUCATION TUESDAY, OCTOBER 21, 2014

Kansas Bullying Hotline Project Vicky Roper Prevent Child Abuse Kansas Director Kansas Children's Service League Pam Noble Special Events Manager

# WHO IS KCSL?

- Founded in 1893; this is our 121<sup>st</sup> Anniversary
- Prevent Child Abuse Kansas Chapter
  - Bullying Prevention is a New Priority of PCAA chapters
  - Kansas was the first PCAA chapter in 1976
- Have Managed a 24/7 Helpline since 1993
- Have Implemented a Community Resource Library of Prevention Materials since 1993
- Have Implemented Online Training since 2003
- Have Implemented BullySafe since 2009

# COUNCIL ON ACCREDITATION

- All KCSL Programs and Services are Accredited through the Council On Accreditation (COA)
- KCSL went through our last review in July, 2012
- Our Hotline Services had to meet Counseling, Support and Education Standards as an Information and Referral Line

# FUNDING STREAM

 US Dept. of Education through KS State Dept. of Education Safe and Supportive Schools (S3)
 10 States Received Funding
 This is the Final Year

# ELEMENTS OF THIS PROJECT

- Kansas Bullying Assistance and Support Hotline (1-800-332-6378 or 1-800-CHILDREN)
- Bullying Prevention Information on Website <u>www.kcsl.org</u>
- Bullying Prevention Materials (Years 2 and 3)
- Self-Paced Online Bullying Prevention Course (Years 2 and 3)
- Instructor-Led Online Bullying Prevention Course (Years 2 and 3)
- Statewide Advisory Council for Bullying Prevention (Bullying Prevention Week/Month)
- Marketing Campaign brings awareness of Bullying Prevention Resources

# STAFF TO THE PROJECT

- Kansas Children's Service League:
  - 1.8 FTEs
  - Marketing Campaign
  - Bullying Hotline
  - Community Resource Library
  - Online Training
  - Advisory Council

#### • eBiz Solutions:

- Website
- Database

#### • BullySafe USA:

 Subject Matter Expert for Online Training, Website, Volunteer Training

#### THE SPECTRUM OF PREVENTION

**Influencing Policy and Legislation** 

**Changing Organizational Practices** 

**Fostering Coalitions and Networks** 

**Educating Providers** 

**Promoting Community Education** 

Strengthening Individual Knowledge and Skills

# SPECTRUM OF PREVENTION

- 6. Influencing Policy and Legislation
- 5. Changing Organizational Practices
- Fostering Coalitions and Networks (Advisory Council)
- S. Educating Providers (Online Training, Community Resource Materials)
- Promoting Community Education (Public Awareness Campaign)
- I. Strengthening Individual Knowledge and Skills (Bullying Hotline, Website)

#### TELOMERES



- Telomeres are the ends of DNA strands which are shortened with each cellular division.
- With each replication, telomeres shorten until the "Hayflick limit" is reached and the cell enters senescence.
- Telomeres are thought to be a sign of cellular aging (and perhaps overall aging of the organism).

#### EXPOSURE TO VIOLENCE DURING CHILDHOOD IS ASSOCIATED WITH TELOMERE EROSION FROM 5 TO 10 YEARS OF AGE: A LONGITUDINAL STUDY

Shalev I, Moffitt TE, Sugden K, Williams B, Houts RM, Danese A, Mill J, Arseneault I, Caspi A. Molecular Psychiatry 2012. doi:10.1038/mp.2012.32.

- Same children examined for telomere erosion between 5 and 10 years of age
- Physical abuse caused more erosion
- Combination of physical abuse, exposure to domestic violence, or bullying caused the most erosion
- Children will have decreased life span, earlier diseases

## KANSAS BULLYING ASSISTANCE & SUPPORT HOTLINE

#### 2 Phone Numbers

- **1-800-332-6378**
- 1-800-CHILDREN
- 24/7/365
- Language Line
- Texting
- eMails
- Staff and Volunteers
- Manual: 5,000 community resources
  - DCF Resources
  - United Way 2-1-1

# BULLYING HOTLINE STRATEGIES

- First and foremost, the caller is always made to feel comfortable.
- Ask powerful questions.
- Help the caller to reach conclusions.
- Gather as much information as the caller is comfortable giving.
- Provide resources and referrals.



- Students
- Parents
- Educators
- Stakeholders/Partners

# **3 CALLER STORIES**

- Parent
- Principal
- Student

## DATA TRACKING

- All calls are tracked via an Information and Referral Form.
- If the call needs to be elevated (Law Enforcement, School Safety Line, DCF) this is also noted with a copy of the report.
- The line is anonymous.
- We ask each caller if they have received the information and support they were seeking at the end of each call.
- We get aggregated data to schools.

## KANSAS HIGHWAY PATROL SCHOOL SAFETY HOTLINE

- Refer calls where there is imminent harm
  - Threats to caller or others

## BULLYING PREVENTION INFORMATION ON WEBSITE

- <u>https://www.kcsl.org/BullyingPrevention.asp</u>
   <u>x</u>
- List of other web resources
- Online options utilizing Facebook
- eMail question Forum through <u>1800children@kcsl.org</u>
- Radio and Television PSAs
- Use Language Line 200 languages

# ACCOMPLISHMENTS 2012-2014

- Distribution of 336,299 pieces of Bullying Prevention materials to 2,345 customers; 100% of those reporting saying that the materials were helpful to extremely helpful
- Presentations and workshops for 1,067 students, parents and professionals on bullying prevention
- Creation of a Bullying Prevention Facebook Page, Twitter account and Pinterest Board which have posted 939 bullying posts/tweets

# ACCOMPLISHMENTS CONTINUED

- Creation of a Bullying Prevention section on the KCSL website which has had 16,047 hits
- Implementation of a Bullying Hotline which served 226 customers through calls, emails, and texts, 100% of those reporting saying that they received the support and/or information they sought.
- Creation and implementation of Bullying Prevention online courses which have served 174 customers, 1005 of whom reported increased knowledge as related to specific course topic, as a result.
- Creation of 3 new Bullying Prevention tip Cards: Is Your Child Bullying Others, is My Child Being Bullied, and Cyberbullying

# POSITIVE SOCIAL NORMS

- The Science of the Positive Dr. Jeff Linkenbach, Montana State University
- Spirit is the importance of hope; research finds that fear based change models such as negative campaigns produce negative actions
- Science-busy vs. effective; clarify intentions to measure outcomes
- Action not just change but transformation

#### CONNECT. EMPOWER. TRANSFORM.

- Promote the behaviors we want to see
- Connect callers to resources
- Empower callers to find solutions
- Transform the culture of our communities, schools, families
- Believe in helping people find their own solutions.
- Lead by doing what is right.

## BULLYING PREVENTION MATERIALS

- Free information and educational materials
- Focus groups of students and parents review materials
- Tip Cards available today:
  - Handling Aggressive and Violent Children (English and Spanish)
  - Saying No to Peer Pressure (English)
  - Keeping Your Child Safe Online (English)
  - Is Your Child Bullying Others? (English)

• Posters are downloadable now



MARKETING CAMPAIGN POSTER



## MARKETING CAMPAIGN MAGNET

### ONLINE BULLYING PREVENTION COURSES

#### Instructor Led Course

- \$25 for 15 hours of inservice
- Available for 1 hour college credit at several Kansas colleges (additional fees apply)
- Offered 4 times per year
- Available on the KCSL Bullying Prevention webpage
- Designed for professionals

#### Self Paced Course

- FREE
- I hour of inservice credit
- Designed for parents and general public
- Available on the KCSL Bullying Prevention webpage

#### BULLYING PREVENTION RESOURCES AWARENESS CAMPAIGN

- Magnets to every high school and middle school student in an accredited school across the state
- Posters to all high schools and middle schools with suggestions as to where to place them
- Facebook advertisements
- Social media-facebook, twitter, pinterest postings
- PSAs and community channel advertisements
- Other advertising- Hummer Sports Park, High School Newspapers, Student Agendas
- Press Releases
- Press Conference to kick-off the project

# TRAINING OPPORTUNITIES

- SuEllen Fried, our Subject Matter Expert
- 2013: 952 trained
  - Conferences (i.e. Governor's Conference on Prevention of Child Abuse and Neglect)
  - Parent Groups (i.e. Families Together groups)
  - Agency Staff (i.e. YMCA)
  - Student Groups (i.e. classrooms in SE KS)

## STATEWIDE ADVISORY COUNCIL FOR BULLYING PREVENTION

- Have established a statewide advisory council.
- Plan events around bullying prevention.
- Speak at parent meetings, community events.
- Extend the reach of the project.
- Help to ensure sustainability of project.

# BULLYING PREVENTION MONTH

- The Governor signed a proclamation declaring October 2014 as Bullying Prevention Month in Kansas
- Davis-Moore Auto group will feature Bullying Prevention in the Sunday Spotlight of the <u>Wichita Eagle</u>
- Tool Kit online at kcsl.org
- Wear Orange, Kindness, October 22<sup>nd</sup>
- Promotional Items

# BULLYING PREVENTION MONTH, 2014

- PSAs will be sent to radio stations statewide
- Letters to the Editor will be sent to newspapers statewide including high school publications
- Proclamations will be signed by counties, cities, and school boards
- Social media messages on facebook, twitter pinterest featuring stories about youth who work to decrease bullying or promote bullying prevention messages

#### SOCIAL MEDIA

- Facebook- Like Opportunity for Kindness: Making Kansas Bully Free
- www.facebook.com/MakingKansasBullyFree
- Twitter- Follow @BullyFreeKS
   www.twitter.com/BullyFreeKS
- Pinterest- Follow Kansas Children's Service League
- www.pinterest.com/mykcsl

#### FOR MORE INFORMATION, CONTACT:

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