## Fostering a Collaborative Culture through Negotiations

Karen Godfrey, KNEA President karen.godfrey@knea.org and Dr. Julia Ford, Superintendent of USD 501 juliford@topeka.k12.ks.us "Coming together is a beginning, staying together is progress, and working together is success." - Henry Ford

"It is the long history of humankind (and animal kind, too) those who learned to collaborate and improvise most effectively have prevailed." - Charles Darwin

"The secret is to gang up on the problem, rather than each other." – *Thomas* Stallkamp

No one can whistle a symphony. It takes a whole orchestra to play it. – *H.E. Luccock* 

#### Not all agreements are equal:

	And the second s
SELLER PURCHASE	
<u> 27 - Ro</u>	SEPTIC INSPECTION
MT SE	Seller agrees to obtain, and Seller:  and property by the Statement County Health Dept., and furnish to the purchaser a written report, prior to the closing of this sale. If said report shows the septic system to have deficiencies, Seller may, at his option, pay for any repairs or modifications decreed necessary to correct such deficiencies, or may elect to cancel this contract and all moneys paid herounder on the purchase price shall be refunded to Purchaser, and thereupon, all parties shall be released from further liability herounder.
	HOME INSPECTION
N/A	I string Broker, or Mislagent its hereby authorized to obtain on or before and
	parties to this contract shall be released from further liability hereunder.
	PREVIOUS CONTRACT
n/A	It is expressly understood and acknowledged that there is currently in force and effect a field Estate Purchase Agreement with a previous Purchaser for Cise property. It is further understood that this contract is contingent upon the previous contract being declared ortificated with and void prior to
	SELLER'S APPROVAL OF PURCHASER'S CREDIT-WORTHINESS
A/K	Purchaser shall pay for and provide Seller with a current credit report and financial statement within days of the date of this agreement, Soller shall, within 5 days of roceipt of credit information, notify Purchaser, in writing, that said credit is approved or disapproved. It said credit report or financial statement is not satisfactory to Soller, this contract shall be reul and void and all earnest money shall be returned to Purchaser.
	SECOND MORTGAGE
N/A	Purchaser agrees to execute a note secured by a second mortgage on the property. In favor of Seller, in the amount of 3 payable at \$1 por month, including interest at \$1 to per annum, with the entire balance due \$1 to per annum, with the property. The right is given to make additional payments at any time, interest stopping on all amounts so paid without penalty. Cost of recording the second mortgage shall be paid by Purchaser.
87 <u>66</u>	PERSONAL PROPERTY  It is agreed and understood that the following non-realty flows are to be included in the purchase orice at no cost to Purchaser:
-17-	CTT CONTRACTO
	SEE CONTRACT, ADDITIONAL PROVISIONS
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	Seller will not pay any Points or Loan Gost.
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	CLOSING FEE

#### Not all agreements are equal:

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3 Enter your billing	information		* = Require		
Please enter the cardh statement.	older's full name and billin	g address as the	y appear on the credit card		
* Cardholder's Full Na	me:				
KAREN GODFREY					
* Street Address:					
Suite, Apt, etc.:					
* City	* State/Province:		* Zin/Dastal Code:		
* City: WAKARUSA	KS - Kansas	▼	* Zip/Postal Code: 66546		
	Transas		00040		
* Country:					
United States	▼				
Update profile with	this address.				
4 Agree to the polic	ies		* = Require		
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■ <u>Valid, government-issued ID</u> is mandatory for you to get through security and board your flight.					
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	ide any applicable <u>baqqaq</u>				
<ul> <li>International flights may be treated with insecticides. <u>Details</u>.</li> </ul>					
Other rules and restrictions may apply to this fare. Read fare rules.					
<ul> <li>Please review important terms &amp; conditions of travel which may limit your legal rights.</li> </ul>					
You have declined	Travel Protection for you	r trip. It is not too	late to add <u>Travel Protection</u> .		
5 By clicking "Agre	e and Complete Res	ervation", you	ı:		
	s stated above and to the 1 ged \$1,124.60 to complete		Agreement and		
Agree and Comp	olete Reservation				



# Why Bargain: Employees? Employers?



### Why bargain?

- Highlight common goals and interests
- Highlight the value, respect and support you have for all involved
- Provide clear, consistent guidelines so expectations and procedures are clear
- Provide an opportunity to address issues collaboratively



### Why bargain?

- Prepare for those situations where you need a clear agreement BEFORE it's critical
- Minimize conflict and time spent on it
- Develop practice of collaboration
- Attract and retain high quality, dedicated staff and leaders



#### WOMAN WITHOUT HER MAN IS NOTHING

## Woman, without her, man is nothing!

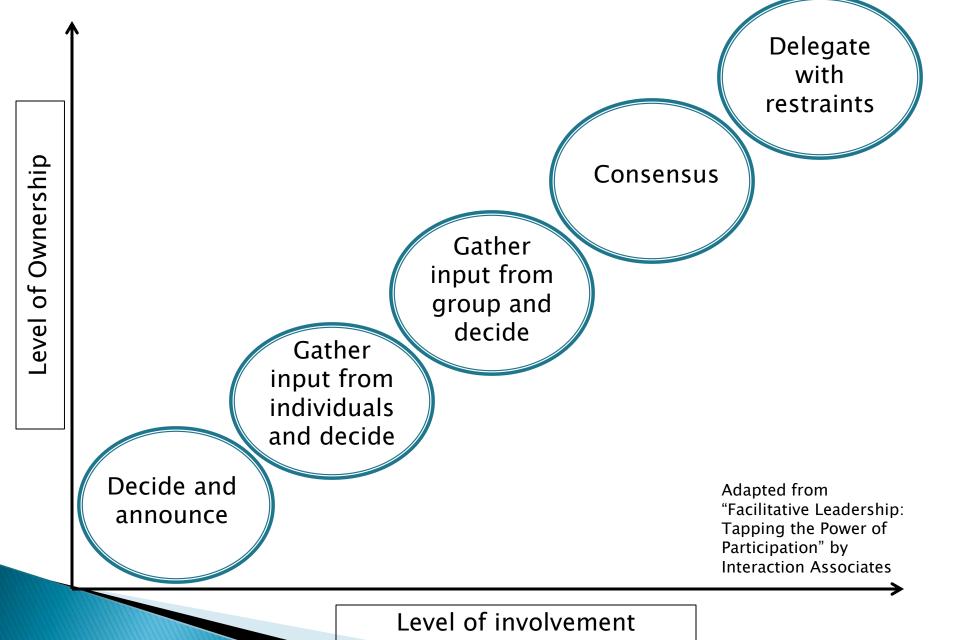


#### **Change Process**

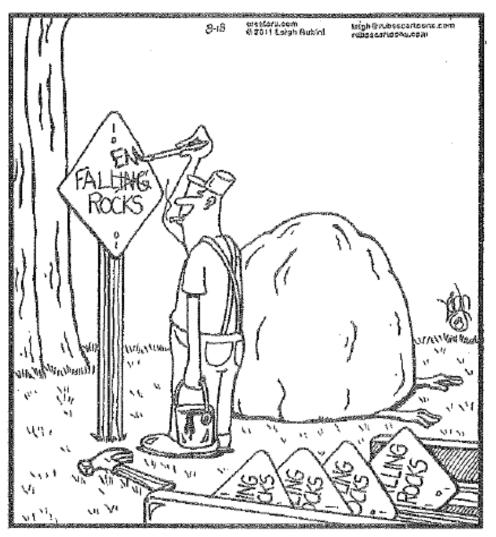
End

Neutral Zone New Beginning

From *Managing Transitions*, 3<sup>rd</sup> edition, William Bridges, PhD



#### Rubes



When the parks department runs behind schedule



## Topeka Public Schools Decision Making Model

Staff members in Topeka Public Schools make many decisions daily and must consider existing policy, procedures and the impact on different stakeholders. The decision making model is a visual representation of what needs to be considered on major decisions.



#### Three Types of Decisions

- Policy Decisions: These decisions are based on policy defined in the Board of Education Policy Manual, Administrator Handbook, Building Handbooks, Negotiated Agreement, or Classified Handbook. These decisions are based on Federal, State and Local laws and keep the district from legal action. Input is typically not asked for on policy decisions.
- Decisions with Input: Leadership teams usually make these decisions after gathering input and information from stakeholders.
- Decisions with Consensus: These decisions are made by gaining a consensus from as many stakeholders as possible. A consensus is usually on a majority vote, but an attempt to reach a favorable compromise by all stakeholders.



## So how do we succeed at collaboration and negotiation at the same time?

- A focus on mutual gain: a dual concern model
- Firm on interests
- Flexible on solutions—come with an open mind
- Separate the people and the problem
- Creativity



#### How would you react to these proposals?

- You share custody with your ex spouse. He/she is moving to Texas and proposes taking your child. He/she offers Xmas vacation for you.
- Your neighborhood association announces that any future home paint colors will be either ecru or taupe. You already purchased gray paint.
- Your district health insurance premiums are going up.
   The district proposes reducing the base salary by
   \$500 to make up the difference.
- Your district will have a new instructional initiative next year. Teachers propose being paid extra duty for ½ hour daily to compensate for additional planning.



#### Four steps of problem solving

- Ask: Is this a disagreement or a true conflict of interest?
- Analyze interests: yours and theirs
- Look for possible solutions to both parties' problems. Brainstorm and explore options before making a proposal.
- Re-boot: If step 3 doesn't resolve the situation, make some mutual low-priority concessions



#### Interest Based Bargaining

Topeka Public School District



### Topeka Public Schools Negotiation Process What is Interest Based Bargaining?

- Sharing relevant information is critical for effective solutions.
- Focus on issues, not personalities.
- Focus on the present and future, not the past.
- Focus on the interests underlying the issues.
- Focus on mutual interests, and helping to satisfy the other party's interests as well as your own.
- Options developed to satisfy those interests should be evaluated by objective criteria, rather than power or leverage.



### Topeka Public Schools Negotiation Process Topeka's Process

- Outside Facilitator
  - District Team- Deputy Superintendent of Operations (Head Negotiator), Executive Director of Administration, General Director of Fiscal Services, General Director of Human Resources (Note: Superintendent and Board Members are not on team)
  - NEA-T Team: Head Negotiator and Teacher Representatives
- Exchange Letters (Proposals)
- Every other year it is limited to two proposals in addition to salary and benefits
- Time Spent at Beginning on Ground Rules and Protocols
- Joint Communications

(There is a process steps for a transition to traditional bargaining if the IBB process breaks down that are determined upfront.)

#### Negotiations ----

In many ways it is a year long process!



- Meet monthly for breakfast with NEA-T President, KNEA staff member, Board President, Superintendent and Deputy Superintendent to "talk" at pancake house!
  - Personal....(relationship)
  - What's on the horizon? What are you working on?
  - Discuss positive things!
  - Head's Up!



- Expect same from buildings.....
  - Hosted beginning of year meeting (with treats!) with principals and building representatives at Burnett Center.
  - Expectations set for year....
    - Open door policy
    - Scheduled meetings
    - Look for joint positive projects



- Common "Good Will" Projects (We have more in common than not in common!)
  - Politics that Impact Schools
    - Candidate Forum
      - TPS did leg work on front end
      - NEA-T did work night of event
  - Support of Public Education
    - American Education Week
      - Monday-Postcard event using NEA theme (done by district)
      - Tuesday-Healthy treats to staff from BOE
      - Wednesday-Principal for a Day
      - Thursday–NEA–T Day
      - Friday-Wear your college shirt
  - Changes in Education
    - Evaluation
    - Waiver (Focus and Priority Schools)
    - More....



#### Professional Development and New Initiatives

- Often offer slots on Administrative Professional Development (Eg. Collaboration, Beyond Diversity, etc.)
- Equity Council
- Blue Valley CAPS Trip
- Cincinnati Trip on Labor Relations (2 years)
  - Board President
  - Superintendent
  - NEA-T President



#### We need help!

- Highland Park High School Grant
- Race to the Top Grant
- Health Insurance Deadlines
- Electronic Newsletter
- Editorials
- Personnel issues

#### We may not always agree...

but we do value the relationship, input and the opportunity to talk about what is best for students, their families, and staff of Topeka Public Schools.

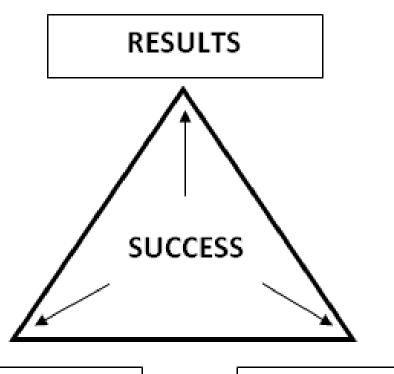
Back to type of decisions!

## Other examples of "Negotiated Collaboration"

- Time: additional planning time, collaborative planning time, flexible professional development time, early release/late arrival, 4-day weeks, etc.
- Evaluation: process, model, frequency
- Compensation: health vs. salary, early retirement, base salary vs. bonus
- Leave: definition, acceptable use



#### **Dimensions of Success**



**PROCESS** 

RELATIONSHIPS

Adapted from "Facilitative Leadership: Tapping the Power of Participation" by Interaction Associates